

Terms and Conditions

1. A non-refundable deposit of £50 is required to confirm a booking. Payment can be via, cheque or postal orders must be received within 5 working days after a provisional booking has been taken.
2. Any remaining balance, including a £50 breakage/damage deposit, must be received eight weeks before the start of your holiday break. If this time frame is not met we then reserve the right to re-advertise the caravan.
3. A reservation form detailing all party names must be completed prior to the holiday start date. The main named hirer is responsible for all members of their party, ensuring that only those people named on the form will be allowed to stay in the caravan.
4. No bookings from young single sex groups or groups of youths under 25 can be accepted.
5. For the comfort of all our guests we request that you do not smoke in the caravan. However, smoking is permitted outside. Please discard carefully.
6. We regret we are unable to accept dogs or any other pets in the caravan.
7. The caravan must be left in the same clean and tidy conditions, with full inventory, as you found it on arrival. All breakages, faults or problems are to be reported on arrival.
8. At the end of your holiday the caravan will be inspected and if the caravan is left as per section 2,7 and 20, the breakage/damage deposit will be returned in full as a cheque by post. If this is not the case then part of, or all of your breakage/damage deposit will be lost, dependent on the time and resources needed to correct the situation. This also applies to any damage, accidental, wilful or through neglect caused to the caravan or its contents, including loss caused by any member of your party. This excludes mechanical or electrical breakdowns due to normal use.
9. Once we have received your balance, plus breakage/damage deposit it is accepted that the named hirer has agreed to the full terms and conditions as applicable at the time of your booking and holiday. Refunds will only be considered in certain circumstances and at the owner's discretion. In the event that the caravan becomes unavailable due to circumstances beyond our control a full refund will be given.
10. Caravan arrival and departure times will be 4pm earliest arrival and 10 am departure. Late arrivals must be advised at the time of booking to arrange alternative key collection.
11. The site has the right to terminate any holiday if the general behaviour, or noise level of any party is unacceptable to them and complaints have been received.
12. Liability. We shall not be liable for the death or injury of any person named in the booking form or for any loss or damage to property of any such person howsoever any such death, injury, loss or damage maybe caused otherwise as a result of our negligence. Your vehicles, their contents and accessories, your luggage and personal belongings are left entirely at your own risk.
13. Any changes to booking party name / party numbers must be notified by email prior to the holiday. Any changes that do not meet the terms and conditions stated, will be at our discretion to cancel the booking, and deposit or full payment will not be refund.
14. The Caravan is eight berth at at no time must this occupancy be exceeded, only names on booking form are entitled to occupy the caravan. The hirer must remain present during the occupancy period of the caravan.
15. The area around the Caravan must be kept clean and tidy at all times.

16. Clothes are to be dried on the airer provided, at no times are they to be dried over heaters. Clothes lines must not be erected.
17. Tents are no permitted on Caravan surrounding area.
18. Park rules and regulations must be adhered with during the stay, these are available from the site on arrival/request.
19. Please remove all dirty footwear before entering the caravan.
20. All electrical and domestic goods, including boiler must be switch off upon departure.
21. Ball Games must only be played in designated areas and not between vans.
22. Open fires and Ground level barbeques area not permitted between the Caravans.

I hereby accept as named hire the above terms and conditions

Print Name:	
Signature:	
Date:	